

Revocation Policy (As of 01.01.2023)

boost your business.

Bizibits Services GmbH // Kristein 2 // 4470 Enns // Austria
office@bizibits.com // bizibits.com

1 Revocation policy

You have the right to revoke this contract within 14 days without giving any reason.

The revocation period is 14 days from the day on which you or a third party named by you who is not the carrier has or has taken possession of the goods.

In order to exercise your right of revocation, you must inform us in writing by means of a declaration (e.g. a letter sent by post, fax or e-mail) of the revocation of this contract. You can use the model revocation form available for this purpose. It is sufficient that you send the revocation before the end of the revocation period to the following address/contact data:

Bizibits Service GmbH

Kristein 2

A-4470 Enns

E-Mail: office@bizibits.com

2 Consequences of the revocation

The **consequences** of revocation are:

If you revoke from the contract, we will refund all payments we have received from you, including the delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), immediately and at the latest within 14 days from the day on which we received your revocation of the contract

The repayment will be made to the same means of payment that you used for the transaction. You will not be charged any fees for this repayment. The repayment can be refused on our part until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. The goods must be returned without delay and in any case no later than 14 days from the day on which you send us the revocation to:

Bizibits Service GmbH

Kristein 2

A-4470 Enns

or hand them over personally. It is sufficient if you send the goods before the expiry of the 14-day period. You shall bear the direct costs of returning the goods.

You will only be liable for any loss of value of the goods if such loss of value is due to handling of the goods that is not necessary for the purpose of checking their condition, characteristics, and functioning.



3 Exceptions from revocation

You **do not have the right of revocation** for contracts concerning:

- services if we - on the basis of your express request as well as a confirmation of your knowledge of the loss of the right of revocation in the event of complete fulfilment of the contract - had started to perform the service before the expiry of the revocation period and the service was then completely performed;
- Goods that are delivered sealed and are not suitable for return for reasons of health protection or hygiene, provided that their seal has been removed after delivery;
- Sound or video recordings or computer software delivered in a sealed package, provided that the seal has been removed after delivery;
- Goods that can spoil quickly or whose expiry date would be quickly exceeded;
- newspapers, periodicals or magazines with the exception of subscription contracts for the delivery of such publications;
- Goods that are manufactured according to customer specifications or are clearly customized to personal needs.